

ACRL 7th National Conference



Continuity and Transformation . . .

. . . The Promise of Confluence

Preliminary Program

March 29–April 1, 1995
Pittsburgh, Pennsylvania

ACRL 7th National Conference!

Explore the many challenges facing academic librarians in the 1990s and into the 21st century.

Academic librarians find themselves in the vanguard of the movement to build a new information infrastructure. This conference will help keep you on the cutting edge.

Find out how your peers across the country are incorporating new and established technologies to enhance the teaching, learning, and research processes.

Why you should attend

- ❖ Gain new knowledge in a variety of theme tracks with relevance to today's changing library and information environment.
 - **Knowledge workers and their organizations**
 - **Technology and the service-centered library**
 - **Multiculturalism and internationalism**
 - **Society, economics, and politics**
- ❖ Share expertise and knowledge with peers.
- ❖ Enhance professional growth.
- ❖ Enjoy special conference activities and see beautiful Pittsburgh.
- ❖ Expand your communications through networking and meeting new friends.

Conference programs

Choose from over 150 meetings, including:

- ❖ Four general sessions featuring leading authorities on education, information technology, public policy, and diversity (see pages P-4-P-5).
- ❖ Twenty-seven sessions presenting the very best in academic library research (see pages P-9-P-11).
- ❖ Over thirty panel programs offering practical advice on library-related problems and issues related to information technology and the library environment (see pages P-12-P-13).
- ❖ Forty poster sessions presenting research findings, successful solutions to problems, unique and innovative information retrieval, access and delivery, and campus-based programs.
- ❖ More than fifty Roundtable Discussions covering virtually every topic in the library and information technology areas (see page P-6).

Exhibits

See state-of-the-art displays in over 230 exhibits specifically tailored to the interests and needs of academic librarians. Audiovisual producers, equipment and materials suppliers, publishers, jobbers, and automation and information technology vendors will be represented.

The exhibits will be located in the East Hall of the David L. Lawrence Convention Center in Pittsburgh. Plenty of opportunities will be provided for you to visit the exhibits. The exhibit hours will be Wednesday, March 29, 4:00–6:30 p.m. (Opening Reception); Thursday, March 30, 9:30 a.m.–12:30 p.m. and 2:00–5:00 p.m.; and Friday, March 31, 9:30 a.m.–3:45 p.m.

Save time to stop by the ALA Store and pick up the latest titles from ALA and ACRL, as well as posters, mugs, and promotional materials.

Proceedings

Included in your full-conference registration fee is a complimentary copy of the conference proceedings.

Pittsburgh's new skyline combines traditional and modern architecture.



Photo: Andrew A. Wagner

Conference Schedule

Wednesday, March 29

8:30 a.m.–12:00 p.m.	City and library tours, sightseeing
10:30 a.m.–4:30 p.m.	Registration
2:00 p.m.–4:00 p.m.	Featured speaker I
4:00 p.m.–6:30 p.m.	Exhibits reception
7:00 p.m.	Dinner with colleagues

Thursday, March 30

7:15 a.m.–4:30 p.m.	Registration
7:30 a.m.–8:15 a.m.	Roundtable discussions
8:30 a.m.–9:30 a.m.	Contributed papers
9:30 a.m.–10:30 a.m.	Coffee break/poster sessions
10:30 a.m.–12:00 p.m.	Panel sessions
12:00 p.m.–2:00 p.m.	All-Conference Luncheon/featured speaker II
2:00 p.m.–3:00 p.m.	Contributed papers
3:00 p.m.–4:00 p.m.	Coffee break/poster sessions
4:00 p.m.–5:30 p.m.	Panel sessions
7:30 p.m.–10:30 p.m.	Dinner cruise

Friday, March 31

7:30 a.m.–4:30 p.m.	Registration
8:30 a.m.–10:00 a.m.	Featured speaker III
10:00 a.m.–11:00 a.m.	Coffee break/poster sessions
11:00 a.m.–12:00 p.m.	Contributed papers
2:00 p.m.–3:00 p.m.	Contributed papers
3:00 p.m.–4:00 p.m.	Coffee break/poster sessions
4:00 p.m.–5:30 p.m.	Panel sessions
7:30 p.m.–10:30 p.m.	All-Conference reception

Saturday, April 1

7:30 a.m.–8:15 a.m.	Roundtable discussions
8:30 a.m.–9:30 a.m.	Panel sessions
9:45 a.m.–11:15 a.m.	Featured speaker IV
12:00 p.m.–6:30 p.m.	City tours, sightseeing
5:00 p.m.–7:00 p.m.	Beta Phi Mu reception
7:00 p.m.	Evening with Samuel Hazo

F e a t u r e d

Jennifer James

Jennifer James is a cultural anthropologist, lecturer, writer, and commentator known for her innovative ideas, especially managing a changing workforce. She spent 12 years as a full-time faculty member of the Psychiatry Department at the University of Washington Medical School. Currently, she gives lectures, has a weekly column in the *Seattle Times*, and has produced a series of business video tapes with strategies for handling problems in the workplace and the home. She is the author of seven books and forty-eight journal articles. She is also director of the Community Service Committee, which helps individuals contribute to their community, and the founder of the Committee for Children, a group devoted to the prevention of the physical and sexual abuse of children. James holds an M.A. in anthropology and psychology, and a Ph.D. in cultural anthropology from the University of Washington. She will address the topic of "Knowledge Workers and Their Organizations."



John McChesney

John McChesney has been with National Public Radio (NPR) since 1979, and worked as a news and public affairs producer at local NPR stations before that. During his years at NPR, McChesney has worn several hats, including that of national editor, responsible for domestic news, and senior foreign editor. He became involved in technology reporting as a result of his coverage of Japan and the issue of national competitiveness. Recently his work has concentrated on the promise of broadband technologies . . . the so-called information superhighway. His reports are heard on *All Things Considered* and *Morning Edition*. McChesney attended Southern Methodist University, spent four years of post-graduate studies in American literature at Stanford, and taught for six years at Antioch College in Ohio. His topic at the conference will be "Technology and the Service-Centered Library."



See the sights

Experience the friendliness, charm, and diversity of Pittsburgh, the "City of Three Rivers." Enjoy one or more tours that have been scheduled to take place before and after the conference. From the Victorian sampler to Frank Lloyd Wright to the latest in imaging technology, a variety of tours are available for your entertainment. See pages P-14-P-15 for details. Or, if you prefer to strike out on your own, read the series of articles in *C&RL News* featuring highlights of Pittsburgh and call the Pittsburgh Tourism hotline at (800) 366-0093 for detailed information.

Special events

Dinner with Colleagues

Meet new friends as you sample the cuisine at one of Pittsburgh's many interesting restaurants. Pittsburgh-area librarians will join you for dinner on Wednesday, March 30, to welcome you to their city. Sign up at the Pittsburgh Information Desk in the David Lawrence Convention Center when you come over to pick up your registration packet. Sign-up will be on a first-come, first-served basis.

All-Conference Luncheon

Listen to featured speaker Ronald Takaki on Thursday, March 30, after enjoying a pleasant

S p e a k e r s

Saskia Sassen

Saskia Sassen is Professor of Urban Planning at Columbia University and a former Chair of the Urban Planning Division. Her work is focused on international, regional, and urban economic and regulatory processes. She has written three books, among them *The Mobility of Labor and Capital* now in its fourth printing, and has published extensively in academic journals and books. She has been a member of several research groups, among them the Japan-based project on "Economic Restructuring in the U.S. and Japan" sponsored by the United Nations Centre on Regional Development. Sassen received a Ph.D. from the University of Notre Dame and did post-doctoral work at the Universite de Poitiers and Harvard University. Her presentation will address "Society, Economics, and Politics."



Ronald Takaki

Ronald Takaki is professor of ethnic studies at the University of California, Berkeley. After receiving his Ph.D. in American history, Takaki went to UCLA to teach its first black history course. While there, he helped to found its centers for African American, Asian American, Chicano, and Native American Studies. Later at Berkeley, Takaki served as Chairperson of the Department of Ethnic Studies and advisor of the new Ethnic Studies Ph.D. program, the first of its kind in the country. Among his many books are *A Pro-Slavery Crusade*, a study of the Southern ideological defense of slavery; *Strangers from a Different Shore: A History of Asian Americans*, which was nominated for a Pulitzer Prize; and *A Different Mirror: A History of Multicultural America*. He will discuss "Multiculturalism and Internationalism."



luncheon at the David Lawrence Convention Center. Takaki, professor of ethnic studies at the University of California, Berkeley, will address the theme "Multiculturalism and Internationalism" during the 12:00–2:00 p.m. session. This luncheon is included in your registration fee, but you must sign up for the luncheon when you advance register in order to attend.

All-Conference Reception

Join your colleagues at the renowned Carnegie Museum during the All-Conference Reception on Friday, March 31, from 7:30–10:30 p.m. The Music Hall foyer, Hall of Architecture, Hall of Dinosaurs, and Hillman

Hall of Gems and Minerals will be available for viewing as you sample a dessert buffet. Museum shops will be open for your shopping pleasure. Transportation from the Convention Center to the Carnegie Museum will be provided.

An Evening with Samuel Hazo

Join the Western PA and Delaware Valley chapters of ACRL and the Pennsylvania Library Association for dinner on Saturday, April 1, at 7:00 p.m. at the Westin William Penn. The speaker will be Dr. Samuel Hazo, Pennsylvania's State Poet, director of the International Poetry Forum, and regular commentator on "Performance Today" for

National Public Radio. Cost for the evening is \$40. Make checks payable to Western PA-ACRL and mail directly to Barbara Richards, University Libraries, Carnegie Mellon University, 4625 Frew Street, Pittsburgh, PA 15213-3890. Reservations close Friday, March 24, 1995. Sorry, no refunds. Please include your e-mail address or fax number so Barbara Richards can send you confirmation of your reservation.

Beta Phi Mu Reception

Members of Beta Phi Mu are invited to attend a reception on Saturday, April 1, from 5:00–7:00 p.m. at the Westin William Penn.

Roundtable Discussions

Start your day with breakfast or a cup of coffee and share your experiences in an informal roundtable discussion on a topic of interest. Small, semi-structured discussion groups facilitated by a moderator will form on a first-come, first-served basis in the South Hall of the David Lawrence Convention Center on Thursday, March 30, from 7:30–8:15 a.m., and on Saturday, April 1, from 7:30–8:15 a.m. A cash breakfast buffet will be available. Sample topics include:

- the Internet as a collection development tool;
- TQM, dead or alive in libraries;
- copyright issues in an electronic environment;
- library/computer center relationships;
- minority recruitment and retention;
- characteristics of generation X and implications for teaching/public services;
- alternative sources of revenues for academic libraries;
- infusing information literacy in the curriculum;
- commercial document delivery suppliers;
- outsourcing of library services; and
- distance education and library services.

A full list of topics will be printed in the final program.

Internet Access

Computers with Internet connections will be available to conference participants. Be sure to bring your telnet address if you want to use your own e-mail account.

Placement Service

A placement service will be provided by the AIA Office for Library Personnel Resources on March 30–April 1, 1995. It will be located in the David L. Lawrence Convention Center. Although registrations will be accepted at the conference, job seekers and employers are strongly urged to preregister. Preregistration forms will be available January 3, 1995. The deadline for preregistration is March 7, 1995. To request forms, write: ACRL National Conference, Placement, 50 East Huron St., Chicago, IL 60611 and indicate if you are an employer or a job seeker. Enclose a self-addressed, stamped #10 envelope for a single form or a mailing label for multiple copies. Interview facilities will be provided.

Silent Auction

For the first time at an ACRL National Conference, participants will have the opportunity to take part in a silent auction. Proceeds from the auction will be used to establish an endowment to fund a leadership training program for junior-level librarians. The auction will include hotel, golf, ski, and tennis packages; tickets to sporting events; software packages; and much more. A list of auction items will be in your registration packet.



Special Needs

If you have a special physical or communication need that may impact on your participation in this conference, please check the appropriate box on the registration form and attach a statement regarding your special need. Someone from our staff will contact you prior to the conference to discuss accommodations. We cannot ensure the availability of appropriate accommodations without prior notification of need.

Take advantage of these preconference seminars on a variety of leading-edge topics to continue professional development and network with colleagues. Gain new information and update your knowledge on leadership, information management, emerging technologies, and library practices. Indicate your choice on the registration form on page 19. All full-day programs include lunch. A \$45 late fee will be charged after February 28, 1995. Written cancellations will be honored until March 6, subject to a \$50 cancellation fee.

Tuesday, March 28
9:00 a.m.–5:00 p.m.

**Cultural Diversity and TQM:
Developing a Quality
Workforce to Meet the
Challenges of the New
Millennium**

Speakers: Susan Webreck Alman, University of Pittsburgh; Rosanna M. O'Neil, library consultant, formerly at Pennsylvania State University.
\$75 ACRL/PLA members; \$100 ALA members; \$135 nonmembers

Tuesday, March 28
9:00 a.m.–5:00 p.m.

**How to Maximize Your
Resources: Marketing Plan-
ning for Libraries**

Speaker: Arlene Farber Sirkin, Washington Resource Consulting Group.
\$105 ACRL/PLA members; \$140 ALA members; \$175 nonmembers

Tuesday, March 28
9:00 a.m.–5:00 p.m.

Imaging in Libraries

Speakers: John Kolman, vice president and Maribeth Ward, vice president, Academic Division, Ameritech Library Services.
\$99 ACRL/PLA members; \$134 ALA members; \$170 nonmembers

Tuesday, March 28
9:00 a.m.–5:00 p.m.

Managing Student Workers

Speaker: Michael Kathman, director of libraries and media, St. John's University.
\$105 ACRL/PLA members; \$140 ALA members; \$175 nonmembers

Tuesday, March 28
9:00 a.m.–5:00 p.m.

**Teaching the Internet: A
Workshop for Internet
Trainers**

Speaker: Anne Lipow, Library Solutions Institute.
\$110 ACRL/PLA members; \$145 ALA members; \$180 nonmembers

Tuesday, March 28
9:00 a.m.–5:00 p.m.

**The Practical Librarian:
Weaving the Present with the
New CORE**

Sponsored by the ACRL College Libraries Section.
\$65 ACRL/PLA members; \$100 ALA members; \$135 nonmembers

**How to Register for
Preconferences**

To register for any of the preconference seminars described on pages P-7–P-8, see the registration form on page P-19. Note: two preconference seminars require separate registration. See descriptions and form on page P-8.

Preconference programs are offered on a cost-recovery basis and may be cancelled if there is insufficient registration or for other reasons. If an activity is cancelled, ACRL cannot be responsible for cancellation/change charges or other losses incurred due to the cancellation of a program.

Preconference Seminars

Wednesday, March 29
9:00 a.m.–12:30 p.m.

Librarians As Campus Leaders

Moderator: Mel George, university librarian, Oregon State University. *Teams:* Diane Y. Ferreira, executive vice president and Derrie Roark, associate vice president of Learning Resources Services, Hillsborough Community

College; Donald W. Farmer, vice president for academic affairs, and Terrence Mech, vice president for information and instructional technologies and director of the library, King's College; Bruce Grube, provost, and Beverly Moore, library director, University of Southern Colorado.

\$45 ACRL/PLA members; \$80 ALA members; \$115 nonmembers

Tuesday, March 28
9:00 a.m.–5:00 p.m.

From Documents to Data: Anticipating the Next Wave

Speaker: Dale Lehman, associate professor of economics, Fort Lewis College.

\$99 ACRL/PLA members; \$134 ALA members; \$170 nonmembers. (Offered by the UnCover Company. Separate registration. To register, use form below.)

Tuesday, March 28
9:00 a.m.–5:00 p.m.

Transforming Culture: The Role of Leadership in Creating the Learning Organization

Speakers: Shelley E. Phipps, University of Arizona, and Maureen Sullivan, Association of Research Libraries (ARL).

\$99 ACRL/PLA members; \$134 ALA members; \$170 nonmembers. (Offered by ARL. Separate registration. To register, use form below.)

	ACRL/PLA member	ALA member	Non-member		ACRL/PLA member	ALA member	Non-member
From Documents to Data	\$99	\$134	\$170	Transforming Culture	\$99	\$134	\$170
<i>Send registration and payment to:</i> Mare Fuller The UnCover Company 3801 E. Florida, Suite 200 Denver, CO 80210 (303) 758-3030, ext. 105 Fax: (303) 758-5946 E-mail: uncover@carl.org <i>(Make check payable to: The Uncover Company)</i>				<i>Send registration and payment to:</i> Gloria Haws ARL-OMS 21 DuPont Circle Washington, DC 20036 (202) 296-8656 Fax: (202) 872-0884 E-mail: gloria@cni.org <i>(Make check payable to: The Office of Management Service)</i>			
Payment method: Amount: <input type="checkbox"/> Check enclosed <input type="checkbox"/> Charge: _____ VISA _____ MC _____ AMEX Card No. _____ Exp. Date _____ Signature _____ E-mail _____							
Name _____							
Title _____							
Organization Name _____							
Mailing Address _____							
City _____ State _____ Zip _____							
Telephone _____ Fax _____							

Knowledge Workers and Their Organizations

Thursday 8:30–9:30 a.m.

- **Undergraduate Perceptions of Library Service: Use of Focus Groups and Surveys in Strategic Planning**
- **User Expectations for Quality Library Services Identified through Application of the SERVQUAL Scale in an Academic Library**

Thursday 8:30 a.m.–9:30 a.m.

- **Integrating Library Computer Skills into a Credit Course at Trident Technical College**
- **Faculty Attitudes Towards Information Literacy: A Survey**

Thursday 2:00–3:00 p.m.

- **Five Societal Revolutions in the Age of Information**
- **Information Technology and Intraorganizational Power: A Study of Libraries in Liberal Arts Colleges**

PPG Place and Fifth Avenue Place, Pittsburgh



Photo: Andrew A. Wagner

Thursday 2:00–3:00 p.m.

- **TQM Training Leads to QC Circle Approach to Problem Solving**
- **Five Steps to Redefining Workload: An Academic Library Case Study**

Thursday 2:00–3:00 p.m.

- **Toppling Hire-archies: Support Staff and the Restructured Library**
- **Comparable Rewards: Librarian Career Paths**

Thursday 2:00–3:00 p.m.

- **Merging Federal Documents with General Reference: A Transformation in Usage and in Librarian Stature**
- **Whither the Reference Desk? A History of the Future**

Friday 11:00 a.m.–12:00 p.m.

- **Listening to Our Users: Traditional Librarians in a High Technology Library**
- **Changing a Library Services Faculty Model: The Major and Minor (M & M) Approach**

Friday 11:00 a.m.–12:00 p.m.

- **Job Satisfaction of Four Year College and University Employees in Pennsylvania: Work-Related Characteristics**
- **The Levels of Decisions and Involvement in Decision-Making: Effectiveness and Job Satisfaction in Academic Library Technical Services**

Friday 11:00 a.m.–12:00 p.m.

- **Entrepreneurial Leadership for Tomorrow's Academic and Research Libraries**

- **Permanent White Water: Navigating Change with the Aid of Humor**

Friday 2:00–3:00 p.m.

- **Library Anxiety Among College Students: An Exploratory Study**
- **Customer Input into Library Decision-Making**

Friday 2:00–3:00 p.m.

- **Perceptions of Transformational vs. Transactional Leadership in University Libraries**
- **How Do You Flatten an AUL? Making the Transition from a Hierarchical Organization**

Friday 2:00–3:00 p.m.

- **Acquisitions in Transition: On the Road to the Electronic Library**
- **Incremental Re-Engineering: Changes in the Roles of Technical Services Librarians**

Technology and the Service-Centered Library

Thursday 8:30–9:30 a.m.

- **Multimedia in the Research Library: Collections and Services**
- **Texts, Images, Sounds, and Movies: Integrating Various Internet Resources into Library Instruction**

Heinz Hall—site of many cultural events.



Thursday 8:30–9:30 a.m.

- **A New Service from Libraries: Electronic Publishing**
- **Mainstreaming Electronic Numeric Data Files: The Impact on Technical Services**

Thursday 8:30–9:30 a.m.

- **Luddites in Library Instruction: Back to Basics**
- **The Concept of Equity: Implications for Electronic Reference and Information Literacy**

Thursday 2:00–3:00 p.m.

- **Gopher As a Reference Tool: Organization and Use**
- **The Impact of the Internet on the Scholarly Research Process in the Social Sciences and Humanities**

Thursday 2:00–3:00 p.m.

- **Designing Information Services for Historic Preservationists**
- **The University Library As Information Provider and Communication Facilitator: A Faculty Research Database**

Friday 11:00 a.m.–12:00 p.m.

- **Who is Gloria Stineman and Why Can't I Find Her on LUIS?**
- **@*#!#@ This Computer and the Horse That It Rode in On: Patron Frustration and Failure at the OPAC**

Friday 11:00 a.m.–12:00 p.m.

- **Distance Learning and the Academic Library**
- **Libraries/Academic Computing Centers Collaboration: Linking Faculty with Instructional Software and Multimedia**

Friday 11:00 a.m.–12:00 p.m.

- **Heading Toward the Virtual Library: Examples & Issues**

Characterizing the Modern Library Experience: Rationality or Fantasia?

Friday 2:00–3:00 p.m.

- **Melvil Dewey, CD-ROM's, and the Future of Librarianship**
- **Pushing the Envelope: Maximizing the User Experience through a Statewide Information System**

Friday 2:00–3:00 p.m.

- **You Want It When? Document Delivery in the 1990s**
- **Interlibrary Loan and Customer Satisfaction—How Important Is Delivery Speed**

Friday 2:00–3:00 p.m.

- **Electronic Networks: The Role of the Librarian/Information Specialist: Views from an LIS Classroom**
- **Measuring the Library Research Skills of Education Doctoral Students**

Multiculturalism and Internationalism

Thursday 2:00–3:00 p.m.

- **Reference Services in a Multicultural University Library**
- **Information Literacy for ESL Students: Retooling Instructional Models to Accommodate Diversity**

Friday 11:00 a.m.–12:00 p.m.

- **Invivable Collections within Women's Studies: Practical Suggestions for Access and Assessment**

- **Making the Interdisciplinary Multicultural: Collection Building for the New Millenium**

Friday 2:00–3:00 p.m.

- **The Academic Librarian: The Student's Link to a Multicultural World**
- **The International Poster Collection: A Window to the World**



Downtown Pittsburgh's "Golden Triangle"

Society, Economics, and Politics

Thursday 8:00–9:00 a.m.

- **Winning the War: A Framework for Selecting Electronic Sources of Government Information and Making Them Available**
- **Outsourcing Library Production Functions: The Role of the Leader**

National Conference Executive Committee

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Communications
EBSCO Subscription
Services

Knowledge Workers and Their Organizations

Thursday 10:30 a.m.–12:00 p.m.

- **Benchmarking Quality Library Service**

Thursday 10:30 a.m.–12:00 p.m.

- **Personality Types of Librarians: Implications for the Library As an Organization and for Recruitment to the Profession**

Thursday 2:00–3:00 p.m.

- **Cultural Diversity and Synergy: Collaboration Between Librarians and Academic Computer Center Staff**

Thursday 4:00–5:30 p.m.

- **The User-centered Library and Library Community Analysis: Making It Happen**

Friday 4:00–5:30 p.m.

- **Academic Libraries and Student Retention**

Friday 4:00–5:30 p.m.

- **Going about Our Business . . . Partnering, Strategic Planning and TQM: Management Options for the 90s**

Saturday 8:30–9:30 a.m.

- **Who's Who or Who's on First: Defining the Roles of Support Staff and Librarians**

Technology and the Service-Centered Library

Thursday 10:30 a.m.–12:00 p.m.

- **Technological Innovation and Library Instruction**

Thursday 10:30 a.m.–12:00 p.m.

- **The Potential of ATM Technology for Sharing Library Resources and Broadening Access to Information**

Thursday 10:30 a.m.–12:00 p.m.

- **Beam Me In, Scottie: Transforming Remote Users into Primary Users**

Thursday 4:00–5:30 p.m.

- **The Integrated Library: Designing Learning Spaces to Utilize Advanced Technology and Networked Information**

Thursday 4:00–5:30 p.m.

- **Moving into the Future through a Gateway Library**

Thursday 4:00–5:30 p.m.

- **Two Case Studies of Access to Research Resources via the Internet: MEDLINE and the Encyclopedia Britannica**

Friday 4:00–5:30 p.m.

- **The Next Generation: Library Services of the Future Have Arrived**

Friday 4:00–5:30 p.m.

- **Roadsigns on the Electronic Highway: Teaching Access to Computerized Information**

Friday 4:00–5:30 p.m.

- **PowerUp: Getting Faculty and Students Plugged In**

Friday 4:00–5:30 p.m.

- **Delivering Text and Documents for the Virtual Library**

Saturday 8:30–9:30 a.m.

- **Collaborative Professional Development: INforum and Its Impact**

Saturday 8:30–9:30 a.m.

- **The Adult Learner and the New Technology**

Saturday 8:30–9:30 a.m.

- **Digital Libraries: A Mechanism for Resource Sharing**

Multiculturalism and Internationalism

Thursday 10:30 a.m.–12:00 p.m.

- **Digitizing African American Resources for Electronic Access**

Thursday 4:00–5:30 p.m.

- **Library Schools and Academic Librarianship: Partnering for Diversity in the Global Society**

Friday 4:00–5:30 p.m.

- **The Internet As a Bridge to Global Librarianship**

Saturday 8:30–9:30 a.m.

- **Multicultural Education for Academic Librarianship: Developing a Comprehensive Model**

Saturday 8:30–9:30 p.m.

- **Working Towards Creating a Diverse Work Force: The Penn State Experience**

Society, Economics, and Politics

Thursday 10:30 a.m.–12:00 p.m.

- **Materials Budget Allocation in the Electronic Library**

Thursday 10:30 a.m.–12:00 p.m.

- **Political Correctness Meets Netiquette: New Frontiers for Intellectual Freedom in the Academic Setting**



Western Pennsylvania Conservancy

Fallingwater—Frank Lloyd Wright's masterpiece.

Thursday 4:00–5:30 p.m.

- **How Research Libraries Can Help Their Changing Universities**

Thursday 4:00–5:30 p.m.

- **Library Publishing in the 90's: Future Generations will Ask...**

Thursday 4:00–5:30 p.m.

- **Statewide Virtual Library Planning in Virginia: Cornerstones and Components**

Friday 4:00–5:30 p.m.

- **Critical Historical Perspectives on Librarianship and Technology**

C&RL News reporters needed

Share your ACRL National Conference experiences with a national audience. Brief (150–300 word) summaries of the conference's panels, programs, and sessions are sought for publication in *C&RL News*. If you would like to write up one of the sessions you plan on attending, contact the editor, Mary Ellen Davis, no later than March 15, 1995 at (800) 545-2433, ext. 2511 or e-mail: Mary.Ellen.Davis@ala.org.

Gray Line Tours of Pittsburgh

Use the form on page P-15 to register directly with Gray Line for the tours described below. Space is limited and is available on a first-come, first-served basis. A tour may also be cancelled due to insufficient registration. In the event a tour is fully booked or cancelled, your fee will be refunded by Gray Line Tours. All tours depart from the Convention Center.

1. Cultural Pittsburgh

Wednesday, March 29

9:00 a.m.–1:00 p.m.

Saturday, April 1

1:30 p.m.–4:30 p.m.

Cost: \$17.00

Begin with a stop at the West End Overlook with its magnificent view of the Golden Triangle. Follow the trail through downtown, including a stop at Pittsburgh's "Crown Jewel," PPG Place, and the Nationality Classrooms in the Cathedral of Learning in Oakland.

2. Victorian Sampler

Wednesday, March 29

9:00 a.m.–1:00 p.m.

Saturday, April 1

1:30 p.m.–5:00 p.m.

Cost: \$23.00

Ride to Clayton, built by industrialist Henry Clay Frick as the family mansion in the 1860s. See the imposing mahogany dining room, where Teddy Roosevelt once dined, the greenhouse, the carriage house, and the famous Frick museum.

3. Fallingwater

Saturday, April 1

12:00 p.m.–5:00 p.m.

Cost: \$45.00

Nestled in the serene beauty of Mill Run, Pennsylvania, is Frank Lloyd Wright's architectural masterpiece, Fallingwater, which was designed

to make the outdoors part of the living space. The trail to Fallingwater estate takes you along a footpath of approximately 1/4 mile. Be sure to wear walking shoes. Box lunch will be provided.

4. The Andy Warhol Museum

Wednesday, March 29

10:00 a.m.–1:00 p.m.

Saturday, April 1

1:00 p.m.–4:00 p.m.

Cost: \$23.00

The museum includes drawings, prints, paintings, sculpture, film, audio- and video- tapes, and the extensive archives of the artist's life.

Local Tours and Events

Use the registration form on pages P-19–P-20 to sign up for any of the tours and events described below. Space is limited and is available on a first-come, first-served basis. A tour may also be cancelled due to insufficient registration. In the event a tour is fully booked or cancelled, your fee will be refunded by ACRL.

1. Local Library Tours

Wednesday, March 29, 9:00 a.m.–

1:00 p.m.

Cost: \$10.00

Library tours depart from the Convention Center.

Tour A: Special Collections Tour

University of Pittsburgh, Darlington Library. Rich in American history of the colonial period, the French and Indian War, the Revolution, and the War of 1812.

University of Pittsburgh, Stephen Foster Memorial. Devoted to the composer who was a native of Pittsburgh and wrote most of his songs there.

Carnegie Mellon University, Hunt Botanical Library. Focuses on all aspects of botanical history with

watercolors, drawings, original prints, portraits, and photographs.

Tour B: Technology Tour

Carnegie-Mellon University. Demonstration of distributed information retrieval and management of full text in electronic form.

University of Pittsburgh, SLIS. Demonstration of Promenade, an image database of bonsai trees and other flora.

University of Pittsburgh, Networked Information Services Group. Demonstration of The Electronic Course Reserve Project and The Electronic Text Project.

2. Gateway Clipper Fleet—Captain's Charter

Thursday, March 30, 7:30 p.m.—10:30 p.m.

Cost: \$37.50

(Your cruise tickets will be mailed to you with your registration confirmation.)

Three-hour tour of Pittsburgh's Three Rivers, with musical entertainment and complete Captain's Buffet Dinner. Cruise sails from Station Square Dock. Transportation to the dock is not included in tour. Station Square Dock is a short cab drive or subway ride from the downtown hotels.

The Gateway Clipper river boat steams past the Station Square entertainment complex.



Photo: Andrew A. Wagner

3. Evening at the Pittsburgh Symphony

Saturday, April 1, 8:00 p.m., Heinz Hall

Cost: \$35.00

(Sign up in advance. Pick up tickets when you pick up your conference registration materials.)

ACRL has reserved 40 tickets to "Romeo and Juliet Come Alive", Kirk Muspratt, conductor. The concert will include dramatic readings from the Shakespeare text.

Gray Line Tour Registration Form

Select the tours and dates you want by completing the form below.

Registration deadline is February 28, 1995.

1. Cultural Pittsburgh _____ tickets @ \$17
 Wed. Sat.
2. Victorian Sampler _____ tickets @ \$23
 Wed. Sat.
3. Fallingwater _____ tickets @ \$45
4. Warhol Museum _____ tickets @ \$23
 Wed. Sat.

Total enclosed \$ _____

Make checks payable to **Gray Line of Pittsburgh**

Return this form by February 28, 1995 to: Gray Line of Pittsburgh, 110 Lenzner Court, Sewickley, PA 15143.

Name _____

Address _____

City _____

State _____

Zip _____

Daytime phone _____

Fax _____

Travel and Hotel Information

Conference Hotels

The Ramada Hotel - One Bigelow Square

Downtown all-suite hotel situated in the center of Steel Plaza.

The Westin William Penn

Grand-style hotel in the heart of the Golden Triangle business district, opposite Mellon Square.

Hyatt Regency Pittsburgh

Deluxe contemporary hotel situated downtown atop a nine- floor office building.

Pittsburgh Vista

Sleek 25-story hotel with a 4-story atrium lobby—part of Liberty Center hotel, office, and retail complex. Across the street from the convention center.

Discount Airfares to Pittsburgh

Travel Technology Group is the official travel management company for ACRL. TTG will offer ACRL members and exhibitors discounted airfare to Pittsburgh on American Airlines (15% off coach; 5% off lowest applicable fare) and US Air (10% off coach; 5% off lowest applicable fare). TTG will also provide ACRL with the following services and incentives:

- Book your airline ticket to Pittsburgh through TTG before the AIA Midwinter Meeting and be entered in a drawing to win a free airline ticket to anywhere in the continental United States; the drawing will be held at the ACRL booth;
- \$100,000 flight insurance with every ticket purchase;
- On-site assistance for help with changes;
- Friendly, experienced agents to assist with all reservations.
- Your ticket will be mailed within 24 hours of issuance.

To make your airline reservations, call Travel Technology Group at (800) 355-8091 or (312) 527-7270, Monday through Friday, 8:30 a.m.–5:30 p.m. (CST).

Discount Rail to Pittsburgh

To book rail reservations on Amtrack for 10% off their lowest fare, call (800) USA-RAIL. (File #X016F930)

Directions from the Airport to Downtown

Getting from the airport to downtown Pittsburgh is easy and convenient. The Airline Transportation Company operates a shuttle service between the airport and downtown hotels every 30 minutes weekdays and every hour evenings and weekends. Taxi, limousine, and car rental services are also available.

Weather

In late March and early April, Pittsburgh's daytime high temperatures average near 40 degrees F., however the weather can change suddenly.



Housing Reservation Form

**Association of College and
Research Libraries
Seventh National Conference
March 29–April 1, 1995
Pittsburgh, PA**

**Deadline:
February 28, 1995**

**Mail/Fax/Call:
ACRL Travel Desk
110 West Hubbard
Chicago, IL 60610
fax: (312) 329-9513
(800) 355-8091**

- PLEASE PRINT OR TYPE.
- Return completed form and first night's deposit to Travel Technology Group. A first night's deposit, by credit card or check, is required to secure hotel reservations.
Make checks payable to: **Travel Technology Group.**
- All changes/cancellations should be made with Travel Technology Group up to 30 days prior to the meeting date.
After this date changes should be made directly with the hotel.
- A written confirmation will be sent to you within 7-10 days of booking your reservation.

Hotels and Rates	Single	Double	Triple	Quad	Suite
The Hyatt	\$92	\$92	\$102	\$102	on request
Ramada Hotel	—	—	—	—	junior: \$90; 1 bdrm: \$110
Pittsburgh Vista	\$110	\$120	—	—	on request
Westin William Penn	\$110	\$130	—	—	on request

Last Name of Occupant

First Name

Organization

Address

City

State

Zip

Phone

Fax

Arrival date

Departure date

Hotel Choice:

1st

2nd

3rd

4th

(Continued on other side)

Advance Registration Form

1995 ACRL Seventh National Conference, Pittsburgh, PA

Directions for completing this form:

1. Please complete and return this advance registration form with your payment or charge card information. Fax or mail to:
ACRL Seventh National Conference Registration
50 East Huron Street
Chicago, IL 60611-2795
Fax: (312) 280-2520
2. Advance registration forms must be received no later than **February 28, 1995**. Forms received after that date will be subject to a \$45 late fee.
3. Refund requests must be submitted in writing prior to March 5, 1995, and are subject to a \$50 cancellation fee. Refunds will be processed and mailed after May 1, 1995.

• Advance registration
deadline—February 28

I. Registration Fees (Circle one)

Pennsylvania Library Association (PLA) members may register at the ACRL member rate.

	Until Feb. 28	Onsite
ACRL/PLA personal member	\$185	\$225
ALA personal member	\$225	\$265
Nonmember	\$305	\$345
Full-time library school student	\$105	\$145

II. Preconferences (Circle one)

	ACRL/PLA members	ALA members	Non- members
Cultural Diversity and TQM	\$75	\$100	\$135
How to Maximize Your Resources	\$105	\$140	\$175
Imaging in Libraries	\$99	\$134	\$170
Managing Student Workers	\$105	\$140	\$175
Teaching the Internet	\$110	\$145	\$180
The Practical Librarian	\$65	\$100	\$135
Librarians as Campus Leaders	\$45	\$80	\$115
From Documents to Data	Separate registration. See P-8.		
Transforming Culture	Separate registration. See P-8.		

I have special dietary needs. (ACRL staff will contact you.)

III. ACRL Local Tours and Events (Circle all that apply)

Local Library Tour A	\$10.00
Local Library Tour B	\$10.00
Gateway Clipper Fleet	\$37.50
Pittsburgh Symphony	\$35.00

IV. Featured Speaker Luncheon with Ronald Takaki

_____ **Yes, I will attend** the Featured Speaker Luncheon. (Free with registration, but you must indicate here if you wish to attend.)

I have special dietary needs. (ACRL staff will contact you.)

(Continued on other side)

V. Summary of Fees

I. Registration	\$ _____
II. Preconferences	\$ _____
III. ACRL Local Tours and Events	\$ _____
Total	\$ _____

Confirmation

Your badge and receipt will be sent to this address, if we receive your registration by February 28, 1995.

Name _____

Address _____

City _____ State _____ Zip _____

Daytime Phone _____ Fax _____

E-mail _____

ALA member no. _____

Signature _____



I will require Americans with Disabilities Act special assistance on site.
My daytime phone number is: _____

Method of Payment

____ Check enclosed (Make payable to ACRL)

____ Charge

VISA MasterCard American Express

Card Number _____ Expiration Date _____

Badge Information

Please print exactly what you want to have printed on your badge. Print clearly, with one character per space and one space between words. Do not exceed the spaces provided.

First Name

Last Name

Organization Name

Organization City

State

All tours and events are offered on a cost-recovery basis and may be cancelled if there is insufficient registration. In the event that an ACRL-sponsored activity is cancelled, ACRL cannot be responsible for any cancellation/change charges assessed to registrants by airlines, travel agencies, or hotels.