



## Knowledge sitings

Knowledge management has evolved into a complex field, comprising organisational, behavioral and technological components. Definitions of and approaches to knowledge management vary according to the emphasis placed on constituent components. Most definitions include the core understanding that knowledge management is a process of developing a framework or system which enables an enterprise to select, capture, organise and store or re-use knowledge within the enterprise with the objective of effectively utilising knowledge for learning, problem solving and decision making. The variety of definitions available, however, reflect the variety of approaches to knowledge management practice from developing information technology infrastructures and distributed network knowledge modelling tools to creating a knowledge culture within an enterprise. There are a number of areas of controversy, perhaps the most important centering around how and where the distinction may be drawn between the vending of software systems and the practice of knowledge management.

Knowledge management sites similarly reflect a number of differing approaches. Sites range from extremely comprehensive meta-knowledge sites that contribute to the creation of a knowledge base, enterprise information portals, educational and informational sites to small sites provided by software companies. We have selected representative sites with the intention of providing an introduction to the range of knowledge management sites that provide quality content in breadth and depth, and have included sites of interest to the South African researcher.

### **@BRINT.com: The BizTech Network**

<http://www.brint.com>

Universally reconised as currently the most comprehensive site on Knowledge Management, @brint offers depth and breath of scope, authoritative content and current links in leading-edge business, information technology, e-commerce and knowledge management topics. The site was established in 1994 by Yogesh Malhotra, of the University of Pittsburg Business School. The BizTech Research Library (<http://www.brint.com/interest.html>) contains thousands of full-text articles and resources on business and technology covering all major topics in the field. The WWW Virtual Library on Knowledge Management (<http://www.brint.com/km>) provides links to definitions of knowledge management, selected full-text articles, white papers, a selection of journals and magazines, books, bibliographies, as well as forums for discussions, events, analyses and news.

### **Buckman Laboratories (Knowledge Nurture)**

<http://www.knowledge-nurture.com>

The Buckman Laboratories Web site for knowledge management was created to provide a meeting place and knowledge management resource for customers, associates and the worldwide knowledge management community. The library contains links to on-line journals, articles and Web sites. Of particular interest is the selection of case studies of knowledge management at Buckman Laboratories, as well as the 'starter-kit' of books and full-text introductory articles on knowledge management. The site also hosts a meeting room, events board and definitions of key knowledge management concepts.

### **CIO Knowledge Management Research Center**

<http://www.cio.com>

CIO.com, apart from publishing CIO magazine, CIO WebBusiness and Cio Enterprise, hosts the CIO research centers: in-depth sites about issues that affect IT professionals. The Knowledge Management Research Center contains full-text CIO articles on knowledge management, articles and white papers from other sources, annotated links to knowledge management sites, a calender of events and discussion forums.

### **Timer (The Interactive Management and Economics Resources)**

<http://timer.kub.nl>

TIAS (allied to Tilburg University) provides resources in economics, finance and management, as well as knowledge management. The knowledge management resource pages include definitions, journals, on-line full-text papers (including Dutch and German papers) and further links to sites.

### **Ulwazi Information Solutions**

<http://ulwazi.co.za>

Ulwazi Information Solutions, a South African management consultancy, provides an overview of knowledge management and a list of links to knowledge management sites, links to information providers with which they are associated, an annotated list of links to e-commerce sources, as well as products and services.

### **KnowHouse**

<http://knowhouse.co.za>

KnowHouse, a South African Knowledge management consultancy firm represents Sveiby products in South Africa. As well as details of knowledge products and management services, the site is linked to Sveiby Knowledge Management home page which has downloaded files of the books and articles written by Karl-Eric Sveiby, an introductory course on knowledge management, interactive knowledge management tools, glossary and links to related sites.

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